



# Return and Refund Policy for CGSUSA and Shepherds Closet

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Thanks for shopping our website.

If you are not entirely satisfied with your purchase, we're here to help.

## **Returns**

You have 30 calendar days to return an item from the date you received it.

To be eligible for a return, your item must be unused and in the same condition that you received it. Your item must be in the original packaging. Please ship it to:

The National Association of the Catechesis of the Good Shepherd

7655 East Main Street

Scottsdale, Arizona 85251

Your item needs to have the receipt or proof of purchase.

## **Refunds**

Once we receive your item, we will inspect it and notify you that we have received your returned item. We will immediately notify you on the status of your refund after inspecting the item.

If your return is approved, we will initiate a refund to your credit card (or original method of payment). You will receive the credit within a certain amount of days, depending on your card issuer's policies.

## **Shipping**

You will be responsible for paying for your own shipping costs for returning your item. Shipping costs are non-refundable. If you receive a refund, the cost of return shipping will be deducted from your refund.

## **Contact Us**

If you have any questions on how to return your item to us, contact us at [cgsusa@cgsusa.org](mailto:cgsusa@cgsusa.org).