



The United States Association of
The Catechesis of the Good Shepherd

Return Policy

You may purchase merchandise from this Web site by using any one of the payment options listed. CGSUSA reserves the right to change its payment procedures at any time without prior notice to you.

Return and Refund Policy for CGSUSA

If you are not happy with your purchase, we will accept the returned product within 30 days. Once we receive the returned item(s), CGSUSA will issue a refund for the full value of all merchandise returned (excluding shipping as we are unable to refund the initial shipping cost of your order).

Please ship to:

CGSUSA
Returns
7655 East Main Street
Scottsdale, Arizona 85251

Returned items must be delivered to us unused, in original packaging, and in the condition they were received. Used or opened items may not be eligible for refund or may be subject to a restocking fee. We cannot be held responsible for items damaged or lost in *return shipment*; therefore, we strongly recommend an insured and trackable mail service.

We are unable to issue a refund without proof of purchase of the item(s) or proof of received return delivery.

All goods will be inspected on return, and we aim to accept all returns. In the unlikely event that an item is returned in an unsuitable condition, it may be returned to the original purchaser.

Please allow 1-2 weeks for your return to be processed.

We are unable to assist with items that arrived broken, missing items, and missing packages outside of the 30 days return/exchange policy timeframe and without a photo of the broken items and package.

If our products arrived damaged, please contact us right away and we will be happy to send a free replacement within 30 days of receiving your order.

Contact Us: If you have any questions on how to return your item to us, contact us at cgs@cgsusa.org or 480-874-3758