



The United States Association of

The Catechesis of the Good Shepherd

Shipping & Handling Policy

Thank you for shopping CGSUSA.ORG!

Our goal is to ship your order within 3-5 business days from the time your order is placed.

We ship via USPS using Flat Rate Priority Mail shipping. We have found this to be the best option for our customers, and we can ship more without weight being an issue.

Our offices are open Monday through Thursday, so orders placed on Thursday may not be shipped until Monday.

We ship domestically as well as internationally.

Please allow extra time during May, June, July and August to avoid not receiving your order in time for your training. We see a high volume of orders during that time.

We have a small staff and limited technical resources with many works to be done, so we will accommodate special orders and any issues that may arise to the best of our collective abilities.

Update to Shipping Policy - Effective 2/1/2020

Based on increase postage rates, all U.S. Domestic orders will ship at a flat rate of **\$13.50** per order effective 2/15/2020, *regardless of quantity* of items included in order. International orders will incur a surcharge of \$80.00 per order. The only exceptions will be some specific Shepherd's Closet items/materials (less than 10 individual items) which will incur an additional *per item* shipping charge as these items must be packaged in individual or over-sized boxes. In these cases, the additional shipping fee will be displayed prior to checkout.

It is our sincere hope that this approach will permit CGSUSA to serve our members and customers faithfully and in the spirit of the work we all share. This policy is a pilot program and is subject to change without prior notice.